



scottish
**community
development**
centre

Improvement Service
“Community Councils Webinar”
Wednesday 24th May, 2023

Dawn Brown

SCDC

SCDC is the lead body for community development in Scotland. We work to our vision of an active, inclusive and just Scotland where our communities are strong, equitable and sustainable.

We work directly with:

- Community groups and organisations
- Community development practitioners
- Government and other policy makers
- Local partnerships and agencies across Scotland who want to involve communities in their work



Formed in 1994, we are a charity and Company Limited by Guarantee based in Glasgow. With staff with a wealth of experience and backgrounds, we bring our firm commitment to the values and principles of community development to all aspects of our work.

Outline of the session

Informal – let's have a good blether!

Interesting (hopefully!)

Informative

Inquisitive



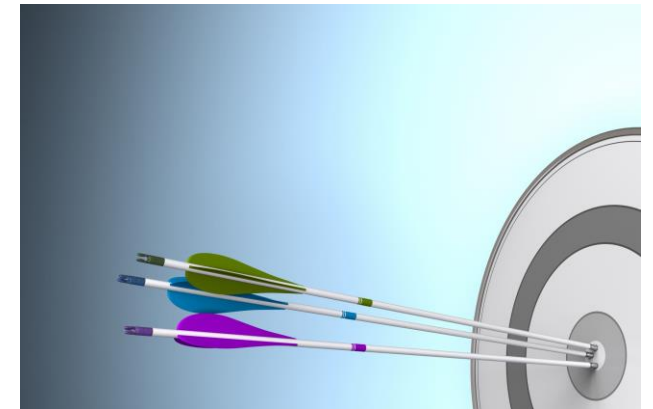
Please, feel free to have your camera on or off, but please stay muted unless you have a question.

Tell me if things are going too fast (or too slow)

Ask questions – there is no such thing as a silly question!

Aims for today's session

- Understand the key values and principles which underpin good community engagement using the [National Standards for Community Engagement](#)
- An introduction to the VOiCE engagement planning tool
- Reflect on widening involvement and engagement
- Using VOiCE for planning, recording and reporting
- A brief introduction and overview of the “Rebooting Resilience” programme



Definition of Community Engagement

Community engagement is a purposeful process which develops a working relationship between communities, community organisations and public and private bodies to help them to identify and act on community needs and ambitions.

It involves respectful dialogue between everyone involved, aimed at improving understanding between them and taking joint action to achieve positive change. Community engagement is supported by the key principles of fairness and equality, and a commitment to learning and continuous improvement.

[Source: National Standards for Community Engagement, SCDC](#)

Values and Principles of public participation

- Public participation is based on the belief that those who are affected by a decision have a **right to be involved** in the decision-making process.
- Public participation includes the promise that the public's contribution will **influence** the decision.
- Public participation promotes **sustainable decisions** by recognizing and communicating the needs and interests of all participants, including decision makers.
- Public participation seeks out and facilitates the involvement of those **potentially affected by or interested in** a decision.
- Public participation seeks **input from participants** in designing how they participate.
- Public participation provides participants with the information they need to participate in **a meaningful way**.
- Public participation communicates to participants **how their input affected the decision**.

[IAP2 Core Values of Public Participation](#)

What are the National Standards for Community Engagement?

- Engagement - different things to different people and institutions
- Contested – purpose, intensity and principles
- Need a common tool to maintain quality



What are the National Standards for Community Engagement?

The **National Standards for Community Engagement** are good-practice principles, designed to support and inform the process of community engagement, and improve what happens as a result

There are 7 Standards



Inclusion

Support

Working together



Communication

Methods

Planning

Impact

Find out more: www.scdc.org.uk/what/national-standards

What are the National Standards for Community Engagement?

National Standards for Community Engagement



Inclusion



We will **identify and involve** the people and organisations that are affected by the focus of the engagement

Find out more: www.scdc.org.uk/what/national-standards

What are the National Standards for Community Engagement?

National Standards for Community Engagement



Support



We will identify and overcome any
barriers to participation

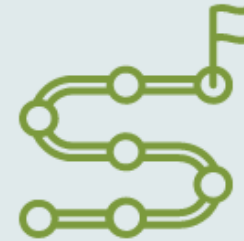
Find out more: www.scdc.org.uk/what/national-standards

What are the National Standards for Community Engagement?

National Standards for Community Engagement



Planning



There is a **clear purpose** for the engagement, which is based on a **shared understanding** of **community needs and ambitions**

Find out more: www.scdc.org.uk/what/national-standards

What are the National Standards for Community Engagement?

National Standards for Community Engagement



**Working
together**

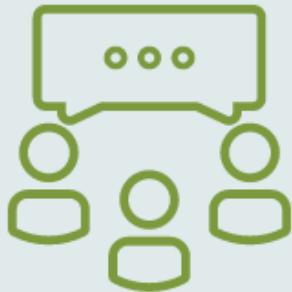


We will work effectively together to achieve
the aims of the engagement

Find out more: www.scdc.org.uk/what/national-standards

What are the National Standards for Community Engagement?

National Standards for Community Engagement



Methods



We will use methods of engagement
that are **fit for purpose**

Find out more: www.scdc.org.uk/what/national-standards

What are the National Standards for Community Engagement?

National Standards for Community Engagement



Communication



We will communicate **clearly and regularly** with the people, organisations and communities affected by the engagement

Find out more: www.scdc.org.uk/what/national-standards

What are the National Standards for Community Engagement?

National Standards for Community Engagement



Impact



We will **assess the impact** of the engagement and use what we have learned to **improve our future community engagement**

Find out more: www.scdc.org.uk/what/national-standards

VOiCE



[Access VOiCE Here.](#)

VOiCE Structure

Plan					
Title	Purpose	Who should be involved	Change you & Partners want to see	Barriers/ Resources	Actions


Do	
Progress	Related documents

Review			
Who was involved	NSfCE	Change	Lessons



Evaluating engagements

Importance of evaluation

- VOiCE review
 - Head/Heart/Bin/Bag
 - Padlet, Jamboards, slides and mentis
 - The National Standards for Community Engagement
 - CLD Standards Council competencies
- 

SCDC – Rebooting Resilience

Aims

1. Deepening understanding of context
2. Engaging with existing resilience partners
3. Connecting new resilience partners
4. Examining scope, places and platforms that can support resilience
5. Test integration of resilience in local planning
6. Produce proposals for future action

Outcomes

- Development of tools to support resilience planning
- Better communication between resilience partners
- Greater understanding of resilience at all levels
- Refined and improved resilience planning and plans
- New connections for organisations working within resilience – community, third and statutory sector
- Barriers to participation will have been identified and addressed
- Future actions identified within each area

Where we are...

Moffat – local site development

- Engaging with Moffat Community Resilience Group
- Supporting mapping of all locally relevant players
- Supporting development of a community survey

Falkirk – local resilience partnership development

- Engaging with Local Resilience Partnership
- Developing mapping and approaches to engaging the community

Shared

- We've already had one shared learning event, and we will be planning another one in the autumn before presenting the final tools at an event later in the year.

What are we doing now and next...?

Moffat – local site development

- Working with a community-led group to examine current resilient practice, mapping what is there already to share with community planning partners and other community groups locally

Falkirk – local resilience partnership development

- Working with the Local Resilience Partnership across Forth Valley to support the embedding of best practice and to share learning

Shared

- Support 2 learning exchanges to support the sharing of learning and develop a set of tools that can be used in community resilience contexts

End goal

- Develop a resource that can be used in any community that is working towards becoming more resilient, supporting resilience planning at all levels to work towards a safe, connected and resilient Scotland.

More information

- For further information about the full range of SCDC programmes and activities visit our website at www.scdc.org.uk
- for full updates on the Community Empowerment (Scotland) Act go to: <http://www.scdc.org.uk/what/community-empowerment-scotland-act/>
- For more information and to download a copy of the revised National Standards for Community Engagement go to: www.voicescotland.org.uk



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